

February 3, 2020

Privacy policy

JLT Mobile Computers AB (556239-4071) is responsible for all handling of personal data in the systems of JLT Mobile Computers AB, or any of its subsidiaries. JLT Mobile Computers AB is a private limited company registered in Växjö, Sweden. Contact information can be found on our [website](#), or further down this document.

Why we collect data and what we do with it

We collect data about customer/prospected customer (end users), contracted/ potential partners or resellers or existing/potential investors. The data is used to provide support and service to existing customers and to personalize and develop our products and services. The data is also used to send news, information and offerings through email, including with the help of automated systems, phone and mail to registrants.

We use the data for statistics and insights around our existing customer base as well as current and past business opportunities within different segments/industries, countries/geographical regions etc. If shared outside of the own organization or contracted partners, this data is aggregated in a way that do not identify any individual. The purpose of these analyzes is to improve and develop our product and service offerings.

Information we collect

Data submitted by using online contact form and/or newsletter signup form

To submit a question or subscribe to the JLT Newsletter by using the online forms on this website, you need to provide data including your first name, last name and email address. Optional information to provide include company name and message written in free text field. Any information submitted via the online forms, including free text message, will be registered. The submitted data may be supplemented with additional information including geographical location of the company, industry, company description, exchange telephone number, or web address, gathered from public online sources like the company website or address registers.

Data submitted by RMA registration

To file an RMA by using the online registration form on this website, you need to provide data including name, phone number, e-mail address, company name, company postal address, unit serial number and fault description. Optional information to provide include alternative return address and other notes.

Data submitted for document download

Some documents on this website require registration with email address to be accessed. This data is registered along with information about what documents that was downloaded.



Cookies

We use cookies to recognize you and/or your device(s) on, off and across different services and devices. You can control cookies through your browser settings and other tools.

Data registered by JLT Mobile Computers employees

Active or potential customers can be registered in our CRM system for marketing and customers service purposes. This data can be acquired from personal meeting and/or contact, market prospecting, or from the add-on Data.com in Salesforce CRM system (company data provided through data.com is offered under license by salesforce.com and its applicable licensors, and is subject to the [Order Form Supplement for Data.com Accounts](#)).

Other

Data is also collected when someone is emailing JLT or any of its employees, including but not limited to quotation requests, order submissions, and technical support.

We may in the future introduce new features of this website which require the collection of new information, in that case we will modify this Privacy Policy accordingly. We therefore recommend that this Privacy Policy is reviewed on a regular basis by the user.

How we manage and share collected data

The collected data is only directly accessed by the employees of JLT Mobile Computers by use of personal username and passwords. Any submitted information will be registered and saved by JLT Mobile Computers AB and could be transferred to its subsidiaries or contracted partners, for business purposes only.

Registered data is stored for as long as it is required by law, or as long as it is considered necessary for us to be able to provide best support and service and to give relevant offerings that could enhance or improve the recipients' current business, or until the registrant requests it to be deleted. This applies to existing as well as prospected customers and partners.

All registrants have the right to request any data to be deleted, changed or updated at any time (legal requirements overrules this kind of request), as well as request an extract of any registered information from our databases or change communication preferences at any time by sending an email to info@jltmobile.com. Please be aware that registered contracted partners cannot opt-out of business-critical information including, but not limited to, service messages, product change notifications, end of life notifications as well as service and product updates.

In case of a sale, merger or change in control, or in preparation for any of these events, we could share the collected data with third parties. If another company buys JLT Mobile Computers, or part of the business, they will have the right to use the collected data according to this Privacy Policy.

