



No-questions-asked service agreement

JLT:Care

Guaranteed uptime at a predictable cost

JLT service agreements cover all failures that affect the functioning of your computer, including all hardware and re-installation of any software that was installed by JLT in production, with guaranteed turn-around time.

Benefits of the JLT:Care Service Agreements:

- Maximum uptime – 5 day guaranteed turn-around time* for Comprehensive Service Agreements, and 10-15 days for Standard Service Agreements
- Full security – no questions asked
- Easy and flexible handling – worldwide service
- Easy administration – 24/7 RMA registration, failure notification and tracking
- Predictable Total-Cost-of-Ownership – fixed cost

Include a 3- or 5-year contract when purchasing a new computer, or add on to your existing base of computers. To prolong the validity of the JLT:Care Service Agreement you can add a 1-year extension to your original contract.

AVAILABLE JLT:CARE SERVICE AGREEMENTS

- 3-year Comprehensive or Standard Agreement, available for price of 1 year when purchasing a new computer
- 5-year Comprehensive or Standard Agreement
- 1-year extension Comprehensive or Standard Agreement



For more information on the JLT:Care Service Agreement or to request a quotation for adding the service agreement to an existing base of computers, please contact us at email address: USsales@jltmobile.com.