



# No-questions-asked service agreement

JLT:Care

## Guaranteed uptime at a predictable cost

Depending on the service level, the agreement covers all failures that affect the functioning of your computer, including all hardware and re-installation of any software that was installed by JLT in production, and guarantees a repair time of your computer in five to ten days or less.

Benefits of the JLT:Care Service Agreements:

- Maximum uptime – 5-day guaranteed turn-around time for Comprehensive Service, or 10-day turn-around time for Standard Service, plus shipping
- Full security – no questions asked
- Easy and flexible handling – worldwide service
- Easy administration – 24/7 RMA registration, failure notification and tracking
- Predictable Total-Cost-of-Ownership – fixed cost

Include a 3- or 5-year contract when purchasing a new computer, or add on to your existing base of computers. To prolong the validity of the JLT:Care Service Agreement you can add a 1-year extension to your original contract.

### AVAILABLE JLT:CARE SERVICE AGREEMENTS

- 3-year Standard Service - available for price of 1 year\*
- 5-year Standard Service
- 3-year Comprehensive Service - available for price of 1 year\*
- 5-year Comprehensive Service
- 1-year Extension Standard Service
- 1-year Extension Comprehensive Service



For more information on the JLT:Care Service Agreement or to request a quotation for adding the service agreement to an existing base of computers, please contact us at email address: [USsales@jltmobile.com](mailto:USsales@jltmobile.com).