



## **JLT Mobile Computers Significantly Expands its US Service Capabilities to Simplify Customers' Repair and Maintenance Management**

*New service site with third-party product repair capabilities and web-based maintenance management tool increases JLT's capacity and scalability for continuous growth in the Americas*

**Växjö, Sweden, October 2<sup>nd</sup>, 2018** \* \* \* **JLT Mobile Computers**, a leading developer and manufacturer of reliable computers for demanding environments – and renowned for its high-level of support and flexibility in addressing customer challenges – is expanding its customer service and support capabilities in the US market. With the strengthened service offering, JLT is set up to better support its growing US customer base today and in future.

The new JLT service site near Atlanta, Georgia, offers repair and maintenance services for third-party products, including barcode scanners and label printers as well as rugged computers and tablets from most manufacturers, including Honeywell, Zebra, LXE and Intermec. Customers benefit from a single point of contact through JLT and can manage their entire fleet of Auto-ID equipment in the new JLT RepairEngine™ online maintenance management tool, resulting in decreased overall maintenance costs and more effective operations.



Picture available: [info@prismapr.com](mailto:info@prismapr.com)

JLT RepairEngine significantly simplifies repair handling and device maintenance for JLT's customers and partners. The easy-to-use web tool gives users the ability to not only start and track repairs 24/7, but also manage all of their rugged IT products and related hardware. Customers will get detailed analytics that provide key insights into the health and status of their hardware deployment and that enable them to spot and rectify trends promptly. Other benefits and features include: easier and time-saving RMA handling; smart-search functionality, using serial number, model etc.; tracking of ongoing repairs with status and location; and reports and dashboards of device status and repair history.

Since establishing its US subsidiary at the end of 2014, JLT's US business has significantly outpaced the industry. The new scalable service offering will enable JLT to fuel and support further expansion in the Americas.

The new service center and the investment in such a comprehensive service infrastructure – including the deployment of the JLT RepairEngine – illustrate and sustain a core ethos of JLT: its desire to increase business value and maximize ROI for its customers by leveraging its broad range of experience and expertise in integrated technology solutions.

Contact JLT Mobile Computers today for more information about the expanded service offering (available for the North American market) or visit [www.jltmobile.com](http://www.jltmobile.com) to learn more about JLT, its products and solutions.

### **Reader Enquiries**

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### **About JLT Mobile Computers**

JLT Mobile Computers is a leading developer of rugged mobile computers for demanding environments. These PC-type computers are developed and manufactured in Sweden for professional use and are characterized by very high reliability in the face of moisture, dust, vibration, electromagnetic fields or extreme temperature – reliability that is required for use in areas such as transportation, warehousing / logistics, forestry, mining, automation, military and rescue vehicles. JLT operates globally with offices in Sweden and the US, complemented by a network of sales partners that provide complete solutions and local support. JLT has delivered over 100,000 PCs since its inception and the company's turnover in 2017 was SEK 113 million. The headquarters in Växjö, Sweden houses the development, service and administration departments. The company was founded in 1994 and since 2002 has been listed on the NASDAQ First North, under the symbol JLT; Mangold Fondkommission AB (Tel: +46 8 503 01 550) is the Certified Advisor. For additional information, please visit [www.jltmobile.com](http://www.jltmobile.com). You can also follow and engage with JLT via [LinkedIn](#) and [Twitter](#).