JLT:Works™

Professional Services

Let JLT help you to lower the total cost of your computer installation with JLT:Works Professional Services.
A variety of services are available.

Custom-Image Development and Installation
With a Windows Embedded Standard custom image, you can increase the speed and reliability of your system, while lowering the hardware cost. By having your specific image with all supporting drivers and applications pre-installed on your JLT computer when it's delivered from JLT, you greatly simplify the deployment.

Custom-Configuration Service
By customizing a standard computer configuration you can tailor the computer specification to your specific needs. Typical changes include updates to BIOS, changes of the hardware, and custom-specific labeling and packaging. You improve functionality and performance while lowering the hardware cost.

On-Site Technical Aid and Service
For large computer installations on sites far away from a service center, or in cases where up-time is so critical that you cannot afford to send the computer away for service and repair, you can have a JLT service technician to perform the service at your site.

Expedition Service
JLT carries several predefined configurations of the various computer models in stock as off-the-shelf (OTS). The OTS units are available to ship in less than a week. If your specific configuration is not part of the OTS product offerings, JLT offers to perform a re-configuration of an OTS unit to expedite the delivery.

Please see the table below for further details and additional available services.

Because it Works!™

JLT:Works™ Professional Services Specification

Service	P/N	Description
Custom Configuration Service	PS0010	JLT provides a custom configuration of a standard unit, per customer specification. The service is offered as an addition to a standard unit.
Expedition Service	PS0020	JLT reconfigures an existing off-the-shelf (OTS) unit to cut the lead time of a non-OTS unit.
Custom-Image Installation	PS0040	JLT installs a custom-image in production and stores the image for 5 years. The customer provides the image and license, and is responsible for the functionality and updates of the image. The customer attaches the license label to the unit.
Custom-Image Development	PS0050	JLT develops a custom-image based on a Windows Embedded Standard license that is installed in production. The customer specifies • OS type Windows Embedded Standard 7 or Windows 10 IoT Enterprise LTSB • Customer applications • Customer settings and peripherals The customer is responsible for maintenance of the image.
On-site Technical Aid	PS0060	JLT provides technical aid and advise at customer site
Conceptual Prototype	DS0020	JLT provides a conceptual prototype per customer specification for demonstrating a new product concept, for example before entering a custom development project.
Custom Development Project (NRE)	DS0010	The Non-Recurring Engineering (NRE) for the development of a unique product, or modification of a standard product, based on a customer's specification. Typically, the project includes a feasibility study, development time, prototype, test, and production upstart.

jLT
mobile
computers